



THE COUNCIL OF  
THE CITY OF NEW YORK  
**JULIE MENIN**

COUNCIL MEMBER, 5<sup>TH</sup> DISTRICT, MANHATTAN

July 22, 2022

Shelton J. Haynes, President and CEO  
Roosevelt Island Operating Corporation (RIOC)  
500 Main Street, New York, NY 10044

Janno Lieber, Chair and CEO  
Metropolitan Transit Authority (MTA)  
2 Broadway, New York, NY, 10004

Re: Simultaneous disruptions to Tram and F train service

Dear President Haynes and Chair Lieber,

I write to you both regarding the difficult travel conditions that residents and visitors of Roosevelt Island faced this past weekend. Over the days of July 16 and 17, constituents reached out to our office complaining about two hour wait times at the tram station. The issues with transportation to the island stemmed from a lack of coordination between RIOC and the MTA. The MTA altered the standard routing of the F train for the weekend while RIOC is in the midst of performing tram work. Altering the subway schedule combined with limited tram service led to exceptionally long wait times due to the lack of other viable options to commute onto and off the island.

Constituents also reported to my office that the situation at the tram was even worse due to the malfunctioning of an MTA pay station. That issue highlights the need to install OMNY for the tram expeditiously. Since I wrote to you both in February, constituents have continued to reach out to my office asking for this and even drafted a petition with almost 900 signatures. I would appreciate an update on the OMNY installation and swift action by the MTA and RIOC to move this forward.

During such a service disruption, RIOC should have provided supplemental red bus service between Manhattan, Queens and Roosevelt Island. It is imperative that the MTA and RIOC coordinate more effectively to avoid disrupting service of the two most critical mass transit routes onto the island at the same time, especially on a busy summer weekend. I hope that in the future, the MTA and RIOC can institute a protocol that avoids disruptions to both of these transit routes during the same weekend.

I look forward to your courtesy and cooperation in regard to this matter and I look forward to your favorable response.

A handwritten signature in black ink that reads 'Julie Menin'.

New York City Council Member Julie Menin  
5th Council District